



## Deliver2home is a unique home delivery service from Nightfreight – number one for IDW freight.

Part of a completely integrated service offering, it draws on our wide-ranging network resources, logistics and IDW capabilities to offer you the delivery service you need – when and where you need it.

- ✓ 1. Established and proven
- ✓ 2. Extensive network infrastructure – centralised distribution and 55 depots around the UK
- ✓ 3. Delivering to most UK postcodes twice-weekly
- ✓ 4. Dedicated two-man delivery crew to handle and protect awkward IDW consumer products
- ✓ 5. Scalable and variable consignments with fixed costs – and no seasonal delays
- ✓ 6. Flexible booking online or by phone
- ✓ 7. Fully trained, courteous and professional staff
- ✓ 8. Reliable customer communication and confirmed am/pm deliveries
- ✓ 9. Light assembly service and ‘room of choice’ delivery
- ✓ 10. 100% electronic proof of delivery

# 10/10 every time!



No other freight provider can match this level of consistency and customer service.

Deliver2home is only one of many Nightfreight value added integrated services. These include:

### Overnight Freight and Parcels

Overnight delivery of satchels, parcels and freight of irregular dimension and weight (IDW)

### Pacemaker

Specialist ‘white glove’ two-man delivery and installation of cabinet furniture, upholstery and vending machines

### Dedicated Network Logistics

Customised logistics design, warehousing and distribution under contract

### IT Solutions

Dedicated IT solutions and online consignment tracking and booking systems

### Training Services

Comprehensive training in all aspects of transport, distribution and warehousing

**Whether you use Nightfreight’s Deliver2home as a stand alone service or take advantage of our unique integrated services offering, you’ll find our services second to none.**



Nightfreight (GB) Ltd  
Head Office  
Crestwood House  
Birches Rise  
Willenhall  
West Midlands  
WV13 2DB  
United Kingdom  
Tel: 01902 604000  
Fax: 01902 609246  
info@nightfreight.co.uk  
www.nightfreight.co.uk

Leading the mixed parcels and IDW freight market



# www.nightfreight.co.uk

• Retail • B2C / B2B • Dedicated Call Centre • Wet Connection • Light Assembly • Room Of Choice Delivery •

Introducing the Nightfreight two-man home delivery service for consumer products



## Delivering your brand right into the home.



Designed and produced by Wyatt International, Birmingham UK

When it comes to two-man home delivery, nobody does it better.



## What is Deliver2home?

A personalised two-man home delivery service for retail organisations and manufacturers, offering local reach through an extensive national network.

Deliver2home is smart, simple – and highly effective.

It offers flexible and affordable twice-weekly deliveries in the UK, with two-man consumer products delivered to your customers by well-trained, knowledgeable and professional staff – all backed by a sophisticated call management centre and the latest communications technology.



## Why should you choose Deliver2home?

### You're in control

Choose Deliver2home and you can gain a competitive edge by avoiding the costly overheads of extensive delivery fleet management.

With Deliver2home, you only have to use us when you need us – at a pre-agreed fixed cost. This consistency of cost and service applies whether you've got hundreds of products to deliver to your customers or a single item.



### Big enough to cope, small enough to care

You can trust us to make deliveries right across the UK in a timely, professional, efficient and courteous way.

We care about your reputation, and our well-trained, uniformed two-man crews will project your brand image into your customer's home. They'll call ahead to let your customers know that they're on their way and deliver products into the room of the customer's choice. We offer a light assembly service, if required.

### 'Track and trace' capability

Nightfreight's fully integrated IT system enables us to offer 'track and trace' capability on all Deliver2home deliveries through our advanced software.

If, for some reason, your customer is not at home to take delivery of their order (despite our en-route reminder/courtesy telephone call), our two-man crew will use a mobile phone camera to capture an image of your customer's unanswered front door – reducing the risk to you of any quibbles over the actual time of the agreed delivery.

## How does Deliver2home work?

Deliver2home is a unique shared network service, which goes the extra mile to give you a competitive edge.



### You book or we book – the choice is yours.

Arranging Deliver2home delivery couldn't be easier. Simply send your Order File straight to us and our dedicated Call Centre will arrange a mutually convenient time and date with your customer. If you prefer, you can make use of our online booking service by logging on to [www.nightfreight.co.uk](http://www.nightfreight.co.uk), clicking on Online Services and selecting Deliver2home. This allows you to take or make a call to the customer, complete the transaction and arrange delivery in one single phone call. And there's up to 10 weeks of convenient dates to choose from. If you own and operate your own transactional website, this service can be linked directly to your checkout so that customers can buy goods and select the appropriate delivery date for themselves.

### Fixed costs – and no seasonal delays

Our depth of resources enables us to readily meet seasonal fluctuations, so you don't need to worry about whether you've got 500 products to deliver to customers this week or just five. Because Deliver2home is a 'pay as you grow' service.

Consignments are scaleable, according to the volume of business you're doing, and we agree fixed costs in advance. So we'll always be there for you – and your customers – regardless of the quantity of products to be delivered.

### We won't let you down

We handle up to 2,000 consignments (of varying sizes) every day, delivering to 95% of all UK postcodes at least twice a week. And our extensive network means that delivery times aren't affected by the location of your customers – we can deliver most consignments anywhere in the UK within three to six days of the order being received.

What's more, our service isn't affected by seasonal demand. So there'll be no peaks and troughs, whatever the time of year.

### Local reach through nation-wide resources

Using Deliver2home to deliver consumer products to your customers couldn't be simpler!

### Placement of order day

- We receive your order file and sort consignments by postcode
- We call your customers to arrange suitable delivery dates
- We send a copy of those delivery dates to you

### Day 1

- We schedule am/pm delivery time windows with your customers, and send them notification
- We collect the freight from your warehouse

### Day 2

- Our sortation centre despatches products to our nationwide depot network

### Day 3

- Our two-man delivery crews call your customers en-route to advise them of their ETA
- We make the delivery and send you the electronic proof

## What does Deliver2home offer?

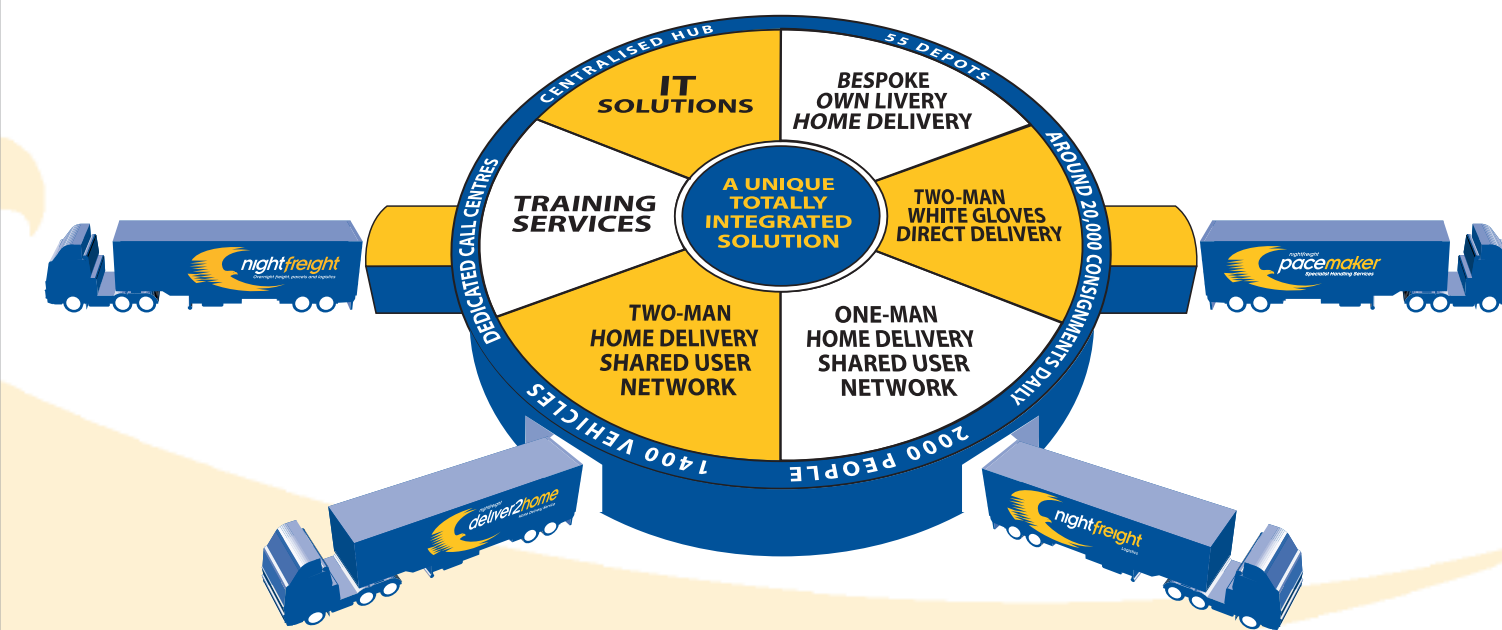
### Our shared network service is second to none!

Nightfreight's fully integrated IDW (irregular dimension and weight) freight service offers all the cost and time efficiencies of a national network, combined with the care and quality assurance of a much smaller provider.

And Deliver2home, our two-man home delivery service for IDW consumer products, is just part of our comprehensive freight delivery provision for both B2C and B2B markets.

As part of a completely integrated service offering, Deliver2home draws on our wide-ranging network resources, logistics and IDW capabilities to offer you the delivery service you need – when and where you need it.

## Deliver2home: a unique range of integrated home delivery services



These organisations, and many others, know that they can trust us to deliver – time and time again...

- Retail Chains • Specialist Retailers • Garden Centres • Internet Shopping •
- Manufacturers • Catalogue Shopping • Sports & Leisure •
- DIY Centres • Kitchens & Bathrooms