

Where and when do we deliver?

Service Options

Standard

24 hr Delivery

Guaranteed delivery before 18.00 hrs on the working day following collection.

72 hr Delivery

Guaranteed delivery before 18.00 hrs on or before the third working day following collection.

Carriage Forwards

Freight collected at your request by a depot other than your local depot and delivered back to yourself.

Carriage Transfers

Freight collected at your request by a depot other than your local depot and delivered to a third party nominated by yourself.

Priority

Before 9.30 am Delivery

Guaranteed delivery before 9.30 am on the working day following collection.

Before Noon Delivery

Guaranteed delivery before noon on the working day following collection.

Saturday Before 9.30 am

Guaranteed delivery before 9.30 am on the Saturday following collection on Friday.

Saturday Before Noon

Guaranteed delivery before noon on the Saturday following collection on Friday.

Service zones and coverage

The following chart gives a detailed overview of services provided across mainland UK, Northern Ireland, Republic of Ireland, Channel Islands, Isle of Wight, Isle of Man and the Scottish offshore islands.

ZONE	STANDARD		PRIORITY				CF & CT
	24HR	72HR	BEFORE 9.30AM	BEFORE NOON	SAT BEFORE 9.30AM	SAT BEFORE NOON	
England & Wales	✓	✓	✓	✓	✓	✓	✓
Industrial Scotland	✓	✓	✓	✓	✓	✓	✓
Isle of Man	N/A	✓	N/A	N/A	N/A	N/A	3 Day
Northern Ireland	✓	✓	N/A	N/A	N/A	B/A	✓
Dublin County	✓	✓	N/A	B/A	N/A	N/A	N/A
Eire	N/A	✓	N/A	N/A	N/A	N/A	N/A
Channel Isles & Scilly Isles	N/A	✓	N/A	N/A	N/A	N/A	3-5 Day
Scottish Offshore	N/A	3-5 Day	N/A	N/A	N/A	N/A	3-5 Day
Isle of Wight	✓	✓	B/A	B/A	B/A	B/A	3-5 Day
Grampian*	N/A	3-5 Day	N/A	N/A	N/A	N/A	3-5 Day
Highland	N/A	3-5 Day	N/A	N/A	N/A	N/A	3-5 Day

B/A = BY ARRANGEMENT
CT = CARRIAGE TRANSFER

CF = CARRIAGE FORWARD
N/A = NOT AVAILABLE

* DELIVERY TO GRAMPIAN AREA, 24 HOUR SERVICE AVAILABLE FROM SCOTTISH DEPOTS ONLY

EXCLUSIONS

24 Hour	England & Wales	GY, JE, TR21-25 (Scilly Isles), IM1-9 (Isle of Man)
	Scotland	AB31-38, AB41-56, FK19-21, HS, IV1, 1V3-56
	Offshore islands	KA27-28, KW, PA20-78, PH9, PH15-44, ZE
Before 9.30 am	England & Wales	CA20, GY, JE, PO30-41, SY20, SY23-25, TR12-27 (Scilly Isles), IM1-9 (Isle of Man)
	Scotland	AB, DD, DG6-9, EH38-46, FK8, FK16-21, G63, G83-84, HS, IV, KA1-4, KA7-30, KY9-10, KY16, KW, PA9-78, PH, TD1-8, TD10-15, ZE
	Northern Ireland	Service not available. All postcodes
Saturday before 9.30 am	As above	
AM	England & Wales	GY, JE, PO31-41 (I.O.W.), TR21-25 (Scilly Isles), IM1-9 (Isle of Man): NO AM or SAT SERVICE
	Scotland	In addition to the above 24 hour exclusions: AB10-30, AB39, DD6-11, EH38, EH43-46, FK8, G63, G83-84, IV2, PH8, PH10-11
	Northern Ireland	Service not available. All postcodes
3 Day	England & Wales	TR21-25 (Scilly Isles)
	Scotland	AB41-56, HS, PA20-78, PH15-44, KW, ZE
	(All offshore islands)	Typical transit time = 3-5 days

Please contact your local depot for estimated transit times and service standards unless specified.

IMPORTANT

Nightfreight drivers are instructed always to give priority to completion of Before 9.30 am, AM, and 24 Hour deliveries.