



Pacemaker specialist handling services

Focused logistics from a highly intelligent network

Pacemaker specialist handling and 'two man' delivery of IDW Products to business and home

IDW – Irregular, Dimension and Weight



- Nationwide coverage
- Fleet of tail lift vehicles
- Trained, uniformed 'two man' crews

Furniture handling and delivery

- Receipt from UK or abroad
- Racked ambient storage
- Warehouse management and inventory control
- Application of protective coating to upholstery
- Product assembly, in the warehouse and in the home
- Customer liaison
- 'White Glove' delivery service
- Removal of old product
- Product exchange
- Three hour delivery window
- Store delivery
- Craftsmen – cabinet maker and upholsterer available

- Equipped with mobile communications
- Proprietary IT system operating on a common Nightfreight platform

Vending machine installation and commissioning

- Receipt from UK or abroad
- Racked ambient storage
- Warehouse management and inventory control
- Customer liaison
- Machine allocation, booking-in and site surveys
- Specialist equipment, including stairwalkers and skoots
- Machine installation and fitting
- Key operator training
- Valeting
- Trials and demonstrations
- Disposal and chiller removal
- Product distribution





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Leading the mixed parcels and IDW freight market